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<u>Airline Security Declaration</u> <u>Unaccompanied Baggage / Personal Effects</u>

Owner Name:		Reference No:
Origin Address:		Recievers Name & Address at Destination:
Telephone:		Telephone:
Flight No:		Destination Airport:
a) contents.	All items were personally packed by me or in my presence and I am fully aware of the	
b)	All items have been in my constant possesion prior to handing over to my removal company.	
c)	No goods have been added to the consignment nor any goods being carried/packed on behalf of any other person	
d)	I have declared all ELECTRICAL ITEMS on the packing list.	
e)	My consignment contains personal effects only and do not contain items of a hazardous nature (flammable, explosive or corrosive etc), or firearms and weapons of any description. (Toiletries, perfumes, aerosols and the like are flammable and as such are considered unsuitable for shipment as unaccompanied baggage).	
f)	I am aware of and understand the Conditions of Carriage and the list of prohibited and hazardous goods as detailed by the Airline and Civil Aviation Authority.	
g) I am aware that any false statement may render me liable to prosecution under the terms of the Aviation and Maritime Security Act 1990		
Passport No:		Nationality:
Place of Issue:		Date Of Issue:
Signature:		Date:





STANDARD

Introduction

These conditions explain the rights, obligations, and responsibilities of all parties to this Agreement. Where the word 'You' or 'Your' it means the Customer: 'We',

'Our' means the Remover. These terms and conditions can be Our means the Kemover. These terms and conditions can be varied or amended subject to prior written agreement. In Clauses 8, 9, 10, and 11 We limit or exclude Our liability for loss and damage. We recommend You arrange insurance to cover your goods or premises. We are able to arrange insurance for Your benefit upon request. This insurance will be separate from this contract and subject to the terms and

1 Our Quotation

- 1.1 Our quotation, unless otherwise stated, does not include insurance, customs duties, port charges including (but not limited to) demurrage, inspections, or any fees, or taxes payable to government bodies or agencies.
- 1.2 Our Quotation is valid for twenty-eight days from the date of issue. Unless already included in Our Quotation, reasonable additional charges will apply in the following circumstances:
- acceptance;
- 1.2.2 Where We have given You a price including redelivery from store within Our Quotation and the re-delivery from store has not taken place within six months from the date of the issue of the quotation;
- 1.2.3 Our costs change because of currency fluctuations changes in taxation, freight, fuel, ferry or toll charges beyond our control.
- 1.2.4 The work is carried out on a Saturday, Sunday, or Public Holiday or outside normal hours (08.00-18.00hrs) at y
- 1.2.5 We have to collect or deliver goods at Your request above the ground floor and first upper floor.
- 1.2.6 If You or Your agents request collection or access to
- 1.2.7 We supply any additional services, including moving or storing extra goods (these conditions apply to such work)
- 1.2.8 The entrance or exit to the premises, stairs, lifts or doorways are inadequate for free movement of the goods without mechanical equipment or structural alteration, or the approach, road or drive is unsuitable for our vehicles

and/or containers to load and/or unload within 20 metres of the

- 1.2.9 We have to pay parking or other fees or charges in order to carry out services on Your behalf. For the purpose of this Agreement parking fines for illegal parking are not fees or charges and You are not responsible for paying them.
- 1,2,10 There are delays or events outside Our reasonable control which increase or extend the resources or time allowe to complete the agreed work
- 1.2.11 We agree in writing to increase Our limit of liability set out in Clause 8.1 prior to the work commencing;
- 1.3 You agree to pay any reasonable charges arising from
- 2 Work not included in the quotation
- 2.1 Unless agreed by us in writing, we will not:
- 2.1.1 Dismantle or assemble furniture of any kind
- 2.1.2 Disconnect, re-connect, dismantle or re-assemble nces, fixtures, fittings or equipment
- 2.1.3 Take up or lay fitted floor coverings
- 2.1.4 Move items from a loft, unless properly lit and floored
- 2.1.5 Move or store any items excluded under Claus
- 2.1.6 Dismantle or assemble garden furniture and equipment including, but not limited to: sheds, greenhouses, garden shelters, outdoor play equipment, and satellite dishes, or mov paving slabs, planters and the like.
- 2.2 Our staff are not authorised or qualified to carry out such work. We recommend that a properly qualified person is separately employed by You to carry out these services.
- 3 Your responsibility
- 3.1 It will be your responsibility to:
- 3.1.1 Arrange adequate insurance cover for the goods submitted for removal transit and/or storage, against al insurable risks as Our liability is limited under clauses 8.2.
- 3.1.2 Obtain at Your own expense, all documents, permits permissions, licences, customs documents necessary for the removal to be completed.
- 3.1.3 Pay for any parking or meter suspension charges incurred by Us in carrying out the work.
- 3.1.4 Be present or represented throughout the collection and delivery of the removal
- 3.1.5 Where We provide You with inventories, receipts, waybills, job sheets or other relevant documents You will ensure that they are signed by You or Your authorised representative as confirmation of collection or delivery of the

- 3.1.6 Take all reasonable steps to ensure that nothing that should be removed is left behind and nothing is taken away in error.
- 3.1.7 Arrange proper protection for goods left in unoccupied o unattended premises, or where other people such a limited to) tenants or workmen are, or will be preser
- 3.1.8 Prepare adequately and stabilize all appliances or electronic equipment prior to their removal
- 3.1.9 Empty, properly defrost and clean refride eezers. We are not responsible for the contents.
- 3.1.10 Ensure that all domestic and garden appliances, including but not limited to washing machines, dish washers hose pipes, petrol lawn mowers are clean and dry and have no residual fluid left in them;

- .11 Provide Us with a correct and up to date contact dress and telephone number during removal transit and/or torage of goods.
- 3.2 Other than by reason of Our negligence or breach of contract, We will not additional charges the hese responsibilities not be liable for any loss or damage, cos es that may arise from failure to discharge
- Goods not to be submitted for removal or storage
- 4.1 Unless previously agreed in writing by a director or other authorised company representative, the following items must not be submitted for removal or storage and will under no circumstances be moved or stored by Us. The items listed ndei
- 1.1.1 below may present risks to health and safety and of fire s listed unde
- our own arrangements for their transport and storage
- 4.1.1 Prohibited or stolen goods, drugs, pornographic material otentially dangerous, damaging or explosive items as bottles, aerosols, paints, firearms and ammuniti sive items, including
- 1.1.2 Jewellery, watches, trinkets, precious stones noney, deeds, securities, stamps, coins, or goods or ollections of any similar kind.
- I.1.3 Goods likely to encourage vermin or other pests or to cause infestation or contamination.
- .1.4 We shall notify you in writing as soon as practicable if any of the Goods, are in Our opinion hazardous to health, dirty or unhygienic or likely to attract vermin or pests and under what conditions we would be prepared to accept such Goods or whether we refuse to accept them. Should we refuse to
- ccept the goods We will have no liability to You
- 4.1.5 Perishable items and/or those requiring a controlled
- 1.1.6 Any animals, birds, fish, reptiles or plants.
- 1.1.7 Goods which require special licence or government ermission for export or import.
- 1.2 If You submit such goods without Our knowledge We will 2. If You submit such goods without Our knowledge We whatke them available for Your collection and if You do not ollect them within a reasonable time We may apply for a corder to dispose of any such goods found in the consignmen of our agree to pay Us any charges, expenses, damages, legiosts or penalties reasonably incurred by Us in disposing of pages. ne goods

Ownership of the goods

- 5.1 By entering into this Agreement, you guarantee that:
- me guods to be removed and/or stored are Y roperty, or the goods are Your property free of any harge; or 5.1.1 The goods to be removed and/or stored are Your
- .1.2 You have the full authority of the owner or anyone a legal interest in them to enter into this Agreement and You have made the owner fully aware of these terms and onditions prior to entering into this Agreement and that

- 1.1.3 If at any time following the implementation of this agreement to its termination another person has or obtain terest in the goods You will advise Us of their name and address in writing immediately
- 5.1.4 You will provide a full indemnity and pay Us in respect of any claim for damages and/or costs brought against Us if either statement made in 5.1.1
- or 5.1.2 is untrue
- 5.1.5 If You wish to transfer responsibility of this Agreemen a third party You will advise Us in writing giving Us their full name and address. We will issue a new agreement to them Our Agreement with You will remain in force until We have received a signed agreement from the third party.
- Charges if You postpone or cancel the removal
- If You postpone or cancel this Agreement, We reserve the right to charge you a reasonable postponement or cancellation fee according to how much notice is given as set out below at 6.1.1 – 6.1.4. "Working days" refer to the normal working week
- of Monday to Friday and excludes weekends and Public
- 1.1.1 More than 10 working days before the removal was due start: No charge
- 5.1.2 Between 5 and 10 working days inclusive before the emoval was due to start: not more than 30% of the remover. narge
- 5.1.3 Less than 5 working days before the removal was due to start: not more than 60% of the removal charge.
- 6.1.4 On the day the work starts or at any time after the work commences up to 100% of Our charges.

- 7.1 Unless otherwise agreed by Us in writing, payment is required in full by cleared funds in advance of the removal ostorage period. In default of such payment We reserve the light to refuse to commence removal or storage until such payment is received. Such advance payments are protected under the BAR Pre-Payment Protection scheme as detailed the BAR Code of Practice.
- 7.2 In respect of all sums which are overdue to us. We will charge interest on an adily basis calculated at 4% per annum above the prevailing base rate for the time being of the Bank o
- Our liability for loss or damage
- 8.1 We do not know the value of Your goods therefore We limit Our liability to a fixed limit per item. The amount of liability We accept under this agreement is reflected in Our charges for the work. If You wish Us to increase Our limit of liability per item You agree to pay a higher price for the work as stated in Condition 1.2.11 (Our Quotation).
- 3.2 Unless otherwise agreed in writing if we are negligent or in reach of contract We will pay You up to £40 for each item which is lost or damaged as a direct result of any negligence or breach of contract on Our part to cover the cost of repairing r replacing that item.
- Inited Kingdom:
- (a) arising from Our negligence or breach of contract whilst the goods are in Our physical possession, or

3.3.1 We will only accept liability for loss or damage

(b) whilst the goods are in the possession of others if the loss or damage is established to have been caused by Our failure

- o pack the goods to a reasonable standard where We have been contracted to pack the goods that are subject to the laim
- 3.3.2 Where We engage an international transport operator hisping company or airline to convey Your goods to the port or airport of destination, We do so on Your behalf and subject to the terms and conditions set out by that carrier.
- 3.3.3 If the carrying vessel/conveyance, should for reasons 13.3.3 If the carrying vessel conveyance, should be received the carrier's control, fail to deliver the goods, or route hem to a place other than the original destination, You may have limited recourse against the carrier depending upon the arriers particular terms and conditions of carriage, and You hay be liable for General Average contribution (e.g. the costs may be liable for General Average contribution (e.g. the cost neutred to preserve the vessel/conveyance and cargo) and salvage charges, or the additional cost of onward transmissi o the place, port or airport of destination. These are insurat isks and it is Your responsibility to arrange adequate marine/transit insurance cover.
- .3.4 We do not accept liability for goods confiscated, seized, emoved or damaged by Customs Authorities or other Sovernment Agencies unless such confiscation, seizure.

- 3.4 For the purposes of this Agreement an item is defined as:
- .4.1 The entire contents of a box, parcel, package, carton, imilar container; and
- 3.4.2 Any other object or thing that is moved, handled or stored by us.
- Damage to premises or property other than goods
- 9.1 Because third party contractors or others are frequently nerefore Our liability is limited as follows:
- 0.1.1 If we cause loss or damage to premise nan goods for removal as a result of our negligence or breach f contract, our liability shall be limited to making good the lamaged area only.
- 9.1.2 If We cause damage as a result of moving goods under your express instruction, against our advice, and where moving the goods in the manner instructed is likely to cause damage, We shall not be liable.
- premises or to property other than goods submitted for emoval and/or storage, You must note this on the worksheet or delivery receipt as soon as practically possible after the nage occurs or is discovered or in any event within a easonable time. This is fundamental to the Agreement
- for twe shall not be hable for loss of unlarge caused by his pre explosion. It is Your responsibility to insure Your Goods against fire or explosion. If You ask Us in writing to arrange fire nsurance cover for You We will, provided You declare the full
- 10.2 We shall not be liable for delays or failures to provide the 10.2 We shall not be liable for delays or failures to provide the services under this Agreement as a result of war, invasion, acts of foreign enemies, hostillities (whether war is declared or rot), civil war, terrorism, rebellion and/or military coup, Act of God, adverse weather, third party industrial action, re-scheduled sailing, departure or arrival times, port congestion, or other such events outside our reasonable control.
- contract We will not be liable for any loss, damage or failure to produce the goods as a result of:
- 10.3.1 Normal wear and tear, natural or gradual deter eakage or evaporation or from perishable or unstable This includes goods left within furniture or appliances.
- 10.3.2 Moth or vermin or similar infestation
- 10.3.3 Cleaning, repairing or restoring unless We a the work to be carried out.
- 10.3.4 Changes caused by atmospheric conditions such as dampness, mould, mildew, rusting, tarnishing, corrosion, or gradual deterioration unless directly linked to ingress of water
- , carton, case or other container not both cked and unpacked by Us.
- appliance, instrument, clock, computer or other equipment unless there is evidence of related

- 10.3.7 For any goods which have a pre-existing defect or are inherently defective.
- 10.3.8 For perishable items and/or those requiring a controlled
- loss, damage, misdelivery, errors or omins of this Agreement. 10.4 No employee of Ours shall be separately liable to you for
- ease upon handing over the goods to You or Your author representative (see Clause 11.1 below).
- (a) there is no breach of this Agreement by Us or by any of Our employees or agents
- (b) such loss or damage is not a reasonably foresee of any such breach
- 11 Time limit for claims
- 11.1 If You or Your authorised representative collect the goods, We must be notified in writing of any loss or damag he time the goods are handed to You or Your agent or as soon as practically possible.
- 11.2 For goods which We deliver, You must advise us in writing of any loss and damage within seven days of delivery by Us. We may agree to extend this time limit upon receipt of written request provided such request is received within ven (7)
- nreasonably withheld.
- 12 Delays in transit
- 12.1 Other than by reason of Our negligence or breach of contract, We will not be liable for delays in transit.

- 12.2 If through no fault of ours We are unable to deliver Your goods, We will take them into store. The Agreement will then be fulfilled and any additional service(s), including storage and lelivery, will be at Your expense.
- 12.3 Any transit times quoted by Us are estimated and based upon information known to Us at the time. Transit times may avry due to a number of factors outside Our control including but not limited to changes in sailing or departure dates made

the freight/shipping company, changes in the routes used by the freight/shipping company, analogs in the lottes used by the freight/shipping company and port congestion. We will advise You of any material changes to the transit times as soon as We become aware. We will not be liable for any loss r damage incurred by You as a result of delays in transit time nless directly attributable to Our negligence or breach of

13 Our Right to Hold the Goods (lien)

"Lien" is the legal right of the remover to hold goods until the stomer has paid all outstanding charge

We shall have a right to withhold and ultimately dispose of some or all of the goods if You fail to pay the charges and any other payments due under this or any other Agreement. (See also Clause 22). These include any charges that We have paid

r behalf. While We hold the goods You will be liable storage charges and other costs (including legal cos pay all storage charges and o reasonably incurred by Us in

recovering Our charges and applying Our right of lien. These erms and conditions shall continue to apply

If there is a dispute arising from this Agreement, which cannot pe resolved, either party may refer it to the Conciliation Service provided by the British Association of Removers (BAR). If the dispute cannot be settled by this method, it may be

eferred by either party to the BAR Arbitration Service. Under his scheme, the case will be independently determined by an arbitrator appointed by Independent Dispute Resolution Services Ltd. Recourse to arbitration is subject to certain limits,

current details of which are available upon request from BAR, Fel: 01923 699486, Fax: 01923 699481, Email: consumer affairs@bar.co.uk. Concililation does not prejudice Your right to commence court proceedings.

15 Our right to sub-contract the work

16 Route and method

- 15.1 We reserve the right to sub-contract some or all of the
- 15.2 If We sub-contract, then these conditions will still apply.
- 16.1 We have the right to choose the method and route by which to carry out the work.
- 16.2 Unless it has been specifically agreed Otherwise in 10.2 Unliess it has been specifically agreed Otherwise in writing in our Quotation, other space/volume/capacity on Our vehicles and/or the container may be utilised for consignment of other customers.
- 17 Advice and information for International Removals We will use Our reasonable endeavours to provide You with up to date information to assist You with the import/export of Your goods. nformation on such matters as national or regional laws and egulations which are subject to change and interpretation at any time is provided in good faith and is based upon existing in wine is provided in good ratin and is based upon a nown circumstances. It is Your responsibility to seek appropriate advice to verify the accuracy of any information provided.
- 18 Applicable law

Any dispute between us will be governed by the non-exclusive aw and jurisdiction of the English or Scottish Courts. If you currently reside or are moving to a place outside the urisdiction of the Courts of the United Kingdom, alternative

urisdiction of local courts may apply subject to our written agreement prior to the work or services commencing

- 19.1 If You instruct Us to store Your goods, You must provide correct and up to date address and telephone number and dotify Us if it changes. All correspondence and notices will be considered to have been received by You seven days after tending it by first class post to Your last address recorded by
- correspondence or notices, We may publish such notices in a public newspaper in the area to or from which the goods were removed. Such notice will be considered to have been received by You seven days after the publication date of the newspaper. Note: If We are unable to contact you, We will charge you any costs incurred in establishing Your
- hereabouts

Where we produce a list of Your goods (inventory) or a receipt nd send it to You, it will be accepted as accurate unless You rite to us within 10 days of the date of our sending, or within reasonable period agreed between us, notifying Us of any

21 Revision of storage charges

We review our storage charges periodically. You will be given 30 days' notice in writing of any increases.

22 Our right to Sell or dispose of the Goods

If payment of Our charges relating to Your goods is in arrears, and on giving You three months' notice, We are entitled to require You to remove Your goods from Our custody and pay all money due to Us. If You fail to pay all outstanding amounts due to Us, We may sell or dispose of some or all of the goods without further notice. The cost of the sale or disposal will be charged to You. The net proceeds will be credited to Your account and any eventual surplus will be paid to You without interest. If the full amount due is not received. We may seek to nterest. If the full amount due is not received, We may seek to

ecover the balance from You.

23 Termination

If payments are up to date, We will not end this contract except by giving You three months' notice in writing. If You wish terminate Your storage contract, You must give us at lea working days' notice (working days are defined in Clause

above). If We can release the goods earlier, We will do so, provided that your account is paid up to date. Charges for storage are payable to the date when the notice should have aken effect

- emoval or damage arose directly as a result of Our

- present at the time of collection or delivery it is not always possible to establish who was responsible for loss or damage
- 9.1.3 If We are responsible for causing damage to You
- 10.1 We shall not be liable for loss or damage caused by fire
- eplacement value of Your Goods and pay the premium in
- 10.3 Other than as a result of Our negligence or breach of

- 10.3.5 For any goods in wardrobes, drawers or appliances, or

- 10.3.9 For items referred to in Clause 4.
- 10.5 Where goods are handed out from store Our liability will
- 10.6 We will not be liable for any loss or damage ca or Our employees or agents in circumstances where
- days of delivery. Consent to such a request will not be
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